Dear Patient.

Patients have always protected the confidentiality of health information by sealing medical records away in file cabinets and refusing to reveal your information. Today state and federal laws also attempt to ensure the confidentiality of this sensitive information.

The federal government published regulation designed to protect the privacy of your health information. This "privacy rule" protects the health information that is maintained by physicians, hospitals, other health care providers and health plans. Physicians have two years, until April 14, 2003, to comply with the privacy rule's standards for protecting the confidentiality of your health information.

This new regulation protects virtually all patients regardless of where they live or where they receive their health care. Every time you see a physician, are admitted to the hospital, fill a prescription, or send a claim to a health plan, your physician, the hospital, or health care provider will need to consider the privacy rule. All health information including paper records, oral communications, and electronic formats (such as e-mail) are protected by the privacy rule.

The privacy rule also provides you with certain rights, such as the right to have access to your medical records. However, there are exceptions; these rights are not absolute. We also take precautions in our office to safeguard your health information such as training our employees and employing computer security measures. Please feel free to ask your physician or our privacy officer about exercising your rights or how your health information is protected in our office.

The Notice of Private Practices attached to this letter explains our privacy practices. It contains very important information about how your confidential health information is handled by our office. It also describes how you can exercise your rights with regard to your protected health information.

Please let us know if you have any question about our Notice of Privacy Practices. You may contact our Privacy Officer, Kem at 281-469-0339, or discuss any questions you may have with the physician.

Fax: (281)469-0369

						REGIST	TRATION			
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PROBLEM REPORT ID:

92788

COMPLAINANT:

SUPERIOR MEDICAL MANAGEMENT INC

Authorization for the Texas Department of Insurance to Disclose Protected Health Information or Other Confidential Information

Please read this entire form before signing and complete all the sections that apply to your decisions relating to the disclosure of protected health information or other confidential information.

Covered entities, as that term is defined by Texas Health & Safety Code §181.001, and including TDI, must obtain a signed authorization from the individual or the individual's legally authorized representative to electronically disclose that individual's protected health information. Authorization is not required for disclosures related to treatment, payment, health care operations, performing certain insurance functions, or as may be otherwise authorized by law.

NAME OF PATIENT OR INDIVIDUAL (L	AST, FIRST, MIDDLE)	
OTHER NAMES USED		
DATE OF BIRTH (MONTH, DAY, YEAR)		
ADDRESS		
CITY	STATE	ZIP CODE
PHONE	ALTERNATE PHONE	
EMAIL (OPTIONAL)	individual's protected health information	
Texas Department of Insurance 333 Guadalupe Austin, TX 78701	. Hermann a be avacted tiedirit distillitation	n or other cornigendan ungormanion:
Who can receive and use the health info	rmation or other confidential information	n?
THAS SPINE GE	WHER PLLC	
PERSON/ORGANIZATION NAME		
ADDRESS		
ату	STATE	ZIP CODE
PHONE	FAY	

	Reason for disclosure (choose only o	me option below):	
	☐ Treatment/continuing medical card ☐ Insurance	e Deilling or claims	
		□ Legal purposes	
Ē	Disability determination Other	□ Employment	a)
W ps	that information can TDI disclose?	Complete the following by me of these items.	indicating those items that you want TDI to disclose. A minor
17	All health information	☐ Email address	☐ All other information
Sep	parately sign to indicate which of the	e following specific informa	tion TDI may release:
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SIGNATIAN			
- IN INTIONE	OF MINOR INDIVIDUAL		DATE



TEXAS SPINE CENTER, Neurosurgery & Spinal Disorders, PLLC

SHAH SIDDIQI, M.D., F.R.C.S. (C). F.A.C.S.

13323 Dotson Rd. Suite 109 Housston, TX 77870 Tel: (281) 469-0339 Fax: (281) 469-0369

Patient Protection & Advocacy Policy

Affordable Care Act (ACA) Discount Disclosure You Are Protected From Any Unexpected Costs And Bills

Dear Patient:

- 1. As your Patient Advocate (PA), we offer the highest care quality and safety possible at the most affordable cost to you, no matter if you are covered by an in-network or out-of-network health plan.
- 2. We offer an Affordable Care Act Discount (ACA Discount) under our Corporate Compliance Policy to anyone who qualifies, on a case by case basis. You only pay what you can afford or are willing to pay for your deductible and co-insurance, as outlined in your plan cost-sharing obligations, based on your medical need. Most people may qualify and your satisfaction is guaranteed.
- 3. Our Affordable Care Act (ACA) Discount is similar to or even much better than all PPO discounts, as our ACA Discount is available from both in-network and out-of-network providers and facilities.
- 4. Once you qualify, you will NOT receive ANY unexpected invoices, bills or collection letters FROM US, even if your insurance denies your claims.
- 5. As your Patient Advocate and Authorized Representative, and under the new federal health reform law PPACA (Patient Protection and Affordable Care Act, or ACA), we may appeal all of the claim denials or delays on your behalf, which is strictly in compliance with the new federal health reform law, PPACA.
- 6. As your Patient Advocate, <u>your best interest is our best interest</u>. To ensure that you also get this kind of ACA Discount from other providers known to us or affiliated with us, we will inform you of these facilities and/or providers, so you may also receive the best care possible along with the ACA Discounts and Savings.
- 7. With your informed choice, we will refer you to a provider who may also offer a compliant ACA Discount and ensure that <u>you are always protected from any unexpected costs and bills</u> under the new federal health reform law (PPACA).
- 8. As your Patient Advocate, we want you to be fully protected from any unexpected costs and bills from any providers, unless otherwise authorized by you.
- 9. You always have freedom of choice to receive healthcare from any provider you choose. However, we can not speak for or guarantee anything on behalf of other providers we don't know or are not affiliated with regarding their discount or collection policies. You are advised to contact them directly before scheduling your next appointment(s) or medical procedure(s).
- 10. If you are willing to be protected from any unexpected costs and bills, feel free to apply for our Affordable Care Act Discount under our Corporate PPACA Indigency Policy. "Once indigency is determined, collection is no longer undertaken with regard to the patient for the forgiven amount". Your satisfaction is guaranteed.

I have read and fully understand this Patient Protection & Advocacy Policy. My questions are fully answered.

Patient Name (print)	Situature of Panent	



TEXAS SPINE CENTER, Neurosurgery & Spinal Disorders, PLLC

SHAH SIDDIQI, M.D., F. R. C. S. (C). F.A.C.S.

13323 Dotson Rd. Suite 100 Houston, TX 77070 TEL: 281-469-0339 FAX: 281-469-0369

FINANCIAL POLICY

Thank you for choosing us as your surgical care facility. Our goal is to provide you with highest quality surgical care at affordable cost. To make our services available to as many patients as possible on an affordable basis, we have adopted the financial collection policy outlined below. We ask you to read the policy carefully and sign prior to any treatment.

- WE MAY ACCEPT ANY ASSIGNABLE INSURANCE WITH APPLICABLE COVERAGE.
- WE OFFER FINANCIAL ASSISTANCE (DISCOUNT, WAIVER OR REDUCTION OF DEDUCTIBLES, CO-PAYS AND CO-INSURANCE) UNDER OUR INDIGENCY POLICY TO ALL ELIGIBLE PATIENTS ON CASE TO CASE BASIS
- FULL PAYMENT IS DUE AT TIME OF SERVICE UNLESS ARRANGED OTHERWISE
- WE ACCEPT CASH, CHECKS, OR VISA/MASTERCARD, DISCOVER AND AMERICAN EXPRESS CARD.
- WE OFFER AN EXTENDED PAYMENT PLAN WITH PRIOR CREDIT APPROVAL.

Dishonored checks will be charged back to the patient's account with a service fee of \$25.00. Dishonored checks not redeemed within 20 working days of written notice to the maker will be referred to the prosecutor for collection.

Regarding Insurance

We may accept assignment of insurance benefits at our discretion if acceptable insurance identification is provided. Acceptable insurance identification is defined as a valid insurance card, policy/plan with applicable coverage, or telephone verification. As a courtesy to our patients, verifiable and assignable insurance will be billed by this surgeon's office. However, you will be personally responsible for your account balance regardless whether or not if your insurance will pay for your total balance of your claims, unless you're eligible' for discounts under our indigency policy predetermined before the services are rendered. Your insurance policy/employee benefits plan is a contract between you and your insurance company/employee benefits plan. We are not a party to that contract. In the event we do not accept assignment of benefits we require that you be pre-approved on our extended payment plan by providing a credit card or personal checking account with authorization to charge that amount for the balance due, if your insurance company/employee benefits plan has not paid your account in full within 45 days or has determined your claims to be your responsibility for the reasons of annual deductible, co-payment, non-covered services and not medically necessary.

If a patient chooses or is required to bill his/her own insurance, this office will provide an itemized statement and a HCFA-1500 Form to the patient, but will treat the account as a self-pay.

Regarding Discount

We may offer discounts, reduction or waiver of deductibles, coinsurance and co-pay to any eligible patients based on medical needs and ability to pay on a case-by-case basis under our Corporate Indigency Policy in accordance with applicable federal and state laws. You may apply for financial indigency discount assistance by asking our staff to determine if you're eligible.

Regarding Surgeon and Facility Charges

We will disclose to every patient our surgeon charges as clearly as practically possible before your medical or surgical procedures if it is known to us. Please feel free to ask our staff if you have any questions about charges and your payment responsibilities.

As you may be aware, your insurance company requires your doctors and surgeons to charge and bill the services separately from surgical facilities or hospitals. You shall not be surprised that you will receive separate surgeon, anesthesiologist, diagnostic labs, radiologists, pathologists, and others in addition to the surgical facility bills for your surgery. If you have any questions about your surgical facility bills, please direct your questions to that surgical center.

While we don't anticipate any unforeseeable circumstances, we have no control over any such event(s) that may arise. Should you require additional medical or surgical care in any event of the post surgical complications and reactions, you may incur additional expenses at this facility or outside this facility, such as a hospital.

The charges only include the stated date of services at this facility and do not include any other date of services from us or other providers and facilities.

Regarding PPO and HMO Network Participation

As you may know, you may have choice to choose a surgeon or surgical facilities with or without PPO or HMO participation under different insurance coverage and benefits levels. We are dedicated to providing highest quality care to every patient, however we have no power to change your insurance coverage or network limitations. Most health care plan or insurance policies may provide surgical coverage to non-PPO providers and facilities, but at lower percentage of insurance reimbursement. Although it is your responsibility to verify your insurance coverage for non-PPO/HMO providers, we will always disclose to you as to our participation status to your insurance plan. We also provide every patient with financial assistance or discount with high deductibles and coinsurance for our Corporate Indigency Policy in accordance with applicable federal and state laws.

At this time, we don't participate in any managed care networks other than Medicare Fee-for-Service Plans (Medicare Part B). Most health plans or Insurance Polices may have coverage for out-of-network providers or facilities, but at different or lower percentage or level of reimburgement rates.

We will verify your insurance coverage and obtain pre-certification if applicable for all services as a courtesy to you before your surgery.

Please understand that all insurance verification is not a guarantee of insurance payment.

Compliance & Disclosure under Texas Occupations Code - Section 102,006

In compliance with Section 102.006 of Texas Occupations Code in connection with my informed consent and personal choice of doctors and facility solely based on the quality and safety of care, reputation and patient satisfaction, and my knowledge in my decision-making in exercising my rights with respect to the in-network or out-of-network coverage and cost sharing, my attending doctor(s) and/or clinic (facility) have disclosed to me at the time of initial contact and at the time of referral with respect to the choice of a doctor or facility solely in the interest of my healthcare quality and safety, as a result of my informed consent and personal choice of doctor(s) and / or facility: (A) his/her affiliation, if any, with the doctor or facility for whom the patient is referred and (B) that he / she will receive, directly or indirectly, remuneration for referring upon my such request and excising my rights of freedom of choice for the provider(s) and facility under the innetwork or out-of-network coverage as provided by my health plan, in compliance with all applicable federal and state laws, Medicare, ERISA, PPACA and the Section 102.006 of Texas Occupations Code.

Doctor or Facility with affiliation and remuneration;

Champion Surgical Assistant Staffing, Inc., Orthospine Devices LLC, Spring Monitoring LLC, Cypress Reading LLC, Humble and Pacific Pharmacy, Altus Houston Hospital

Your Responsibility for Cooperation

If we accept your insurance assignment as a payment from your insurance reimbursement, you agree to timely cooperate with your insurance company or health plan in the course of insurance claim processing, such as insurance inquiries, requests for additional information, claims status verification or any inquiries for the purpose of your claim processing. You also agree to notify us immediately of any insurance inquiry or request for additional information and provide us with a copy of any documentation received from the insurance company or submitted to insurance company from you.

In an event that you do receive insurance payment checks for your surgeries rendered by this doctor, you agree to submit such insurance reimburse check to our office within five (5) business days after your receipt of insurance checks. In a failure or refusal to forward or send us the insurance reimbursement checks for the medical services from this provider, all of your discount arrangement will be voided, and the total balance is due immediately, as there is no justification for you to keep the insurance payment for our services as you promised to pay for our services. You further agree to compensate us for any legal fees if we have to retain any legal services to collect past dues.

We are committed to serving you with highest quality care possible at affordable cost. Every staff at our office is ready to help you at all time.

If you have any questions regarding our financial policies, please do not hesitate to ask us at any time. We thank you for your co-operation.

I have read the Financial Policy. I understand and agree to this Financial Policy.

X	Signature of Valuesi or Mesponsible Party	Patient Name (prait)	Date
X	ыршин басо арошыл жу	Your Name (print)	Dep

HAND TO MICHELLINE

ACTA OFFICE TO CONTINUE TO SECUE SHITZERS TO CONTINUE TO CONTINUE

NEUROSURGERY & SPINAL DISORDERS, PLLC SHAH N. SIDDIQI, M.D., B. CHIR. (CAMB), F.R.C.S. (C)

Office: 281-469-0339 • Fax: 281-469-0369

o 13323 Dotson Rd, Suite 180 Houston, TX 77070 o 9225 Katy Freeway, Suite 404 Houston, TX 77024 o 1327 Lake Pointe Pkwy, Suite 305 Sugar Land, TX 77478 o 3115 College Park Dr, Suite 106 The Woodlands, TX 77384

AGE: TEMPERATURE BLOOD PRESSURE: PULSE RESPRATION. REFERENCE DOCTOR ADDRESS: REFERENCE DOCTOR PROCESS.		MEI	DICAL HIS	TORY		
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uloskeletal (Joints / Muscles):			······································			

NEUROSURGERY & SPINAL DISORDERS, . PLLC

SHAH N. SIDDIQI, M.D., B. CHIR. (CAMB), F.R.C.S. (C)

o 13323 Dotson Rd. Suite 100 Houston, TX 77970

o 9226 Katy Freeway, Suite 404 Houston, TX 77024 o 1327 Lake Pointe Pkwy, Suite 306 Sugar Land, TX 77478

Office: 281-469-0339 • Fax: 281-469-0369	o 3116 College Park Dr. Suite 106 The Woodlands, TX 77:

L	PATIEN	IT INFOR	MATIO	N SHEET	(PLEASE PRI	NT)
	Chart Location:			Chart Number:		
Г	DATE- REFERRED BY (F	'CP)'			ANYONE ELSE IN THE FAMILY?	
				OYES O		
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וְתּנוּ	y consent to Neurosurgery & Spinal Disor	ders, P.A. to speak to a	anyone at the abo	ve referenced teleph	none numbers.	(INITIALS
		ORIZATION ANI				In a line of
sta and	authorize the physician, Shah N. Siddiqi, e company, employer, or third party pay nd that the specific information to be relea I Acquired Immune Deficiency Syndrome viders for any and all medical or surgical a is is unable to verify eligibility, that I am re-	M.D., and affiliated or er as required for cla ased may include, but a (AIDS), I authorize services rendered I I services rendered I I I	other providers to ums filed, quality is not limited to high direct payment to understand that if	o release any informa assurance, health istory, diagnosis and o be made to the pho-	ation acquired in the course plan administration, or co for treatment of all related	mplaints/grievances. ilinesses including HIV
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	SIGNATURE OF PATIENT, PAREI	YT, GUARDIAN OR RESPON	NSIBLE PARTY		D	ATE .
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Patient Name List all Hospitalizations:		Date
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Past Family H					
Relative	Living/Dead	Appr	ox Age	Diseases or Diagnosis	
Mother		7			
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Neurosurgery & Spinal Disorders, PLLC

Patient Questionnaire Please Print

1	Please list the family members or other persons, if any, whom we may inform about your general medical condition and your diagnosis.					
2	. Please list the family members or significant others, if any, whom we may inform about your medical condition ONLY IN AN EMERGENCY.					
3.	Please print the address of where you would like your billing statements and/or correspondence from our office sent if other than your home.					
4.	Please indicate if you want all your correspondence sent from our office in a sealed envelope marked "CONFIDENTIAL."					
	YESNO					
5.	Please print the telephone number, if any, where you want to receive calls about your appointments, labs, and or x-ray results or other health care information if other than your home phone number.					
i.	Can confidential messages (i.e. appointment reminders) be left on your answering machine or voicemail?					
	YES NO					
•	If you do not have voicemail, can confidential messages be left at your place of employment?					
	YESNO					
	PATIENT NAME:					
	SIGNATURE: DATE:					

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

I acknowledge that I was provided a copy of the Notice of Privacy Practices and that I have (or had the opportunity to read if I so chose) and understood the Notice.			
Patient Name (please print)	Date		
Parent or Authorized Representative			
Signature			

Patient Consent for Use and Disclosure of Protected Health Information

I hereby give my consent for NEUROSURGERY & SPINAL DISORDERS, PLLC to use and disclose protected health information (PHI) about me to carry out treatment, payment, and health care operations (TPO). (The Notice of Privacy Practices provided by, NEUROSURGERY & SPINAL DISORDERS, PLLC, describes such uses and disclosures more completely).

I have the right to review the Notice of Privacy Practices prior to signing this consent.

NEUROSURGERY & SPINAL DISORDERS, PLLC reserves the right to revise its Notice of Privacy Practices at any time. A revised Notice of Privacy Practice may be obtained by forwarding a written request to NEUROSURGERY & SPINAL DISORDERS, PLLC

With this consent, NEUROSURGERY & SPINAL DISORDERS, PLLC may call to my home or any other alternative location and leave a message on voicemail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any calls pertaining to my clinical care, including laboratory test results, among others.

With this consent, NEUROSURGERY & SPINL DISORDERS, PLLC my mail to my home or any other alternative location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient statements as long as they are marked "Personal and Confidential."

With this consent, NEUROSURGERY & SPINAL DISORDERS, PLLC, may email to my home or any other alternative location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient statements. I have the right to request that NEUROSURGERY & SPINAL DISORDERS, PLLC, restrict how it uses or discloses my PHI to carry out TPO. The practice is not required to agree to my requested restrictions, but if it does, it is bound by this agreement.

By signing this form, I am consenting to allow NEUROSURGERY & SPINAL DISORDERS, PLLC, to use and disclose my PHI to carry out TPO.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, or later revoke it, NEUROURGERY & SPINAL DISORDERS, PLLC, may decline to provide treatment for me.

Signed by:	<u>.</u>	
Signature of Patient or Legal Guardian	Date	Relationship to Patient